## DIVERSITY AND INCLUSION AS STRATEGY GRADUATE CREDIT CERTIFICATE PROGARM

## **Learning Outcomes**

- Apply evidence-based approaches to resolving diversity dilemmas at work
- 2. Analyze organizational culture to ensure that it is conducive to managing diversity effectively
- 3. Apply the framework for leading the change process
- Discuss the concept of values (personal, organizational, cultural), and how values relate to ethical decision making, ethical leadership, and ethical culture.
- Discuss the concepts of corporate social responsibility, sustainability, stakeholder analysis, and crisis management, and apply those to specific cases.