

# HEALTHCARE SUPPLY CHAIN AND OPERATIONS MANAGEMENT GRADUATE CREDIT CERTIFICATE PROGRAM

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## Learning Outcomes

1. Explain the importance of operations and supply chain management and its role in a healthcare organization's productivity and strategy.
2. Develop and apply tools to manage projects, improve processes, strategic sourcing, and inventory management.
3. Discuss public policy issues, technology, innovations, health system components, health care regulation.
4. Apply theory and techniques of financial management such as working capital, capital budgeting, and institutional financing to health organizations.
5. Apply analytics tools to drive data driven decisions.